

Terms and Conditions

Princeps Dance Academy

1. Bookings and Payments

1.1 Classes can only be booked in advance via online payment. Discounts apply if you pay for a course of classes upfront. In order to secure and confirm booking of a private lesson, **payment must be cleared within 48 hours of agreement of the date and no less than 48 hours prior to the scheduled lesson**. Lessons which have not been booked and paid for within the aforementioned timeframes will be automatically offered to other clients. Please contact our Customer Services Team on info@princepsdance.uk if you require further information.

1.2 Private/Team Building Events require a **50% deposit** to save the date. This is payable via Bank Transfer.

We accept payments by any of the following methods:

- **Internet bank transfer:** sort code **20-35-93**; account **80211710**; **Princeps Dance Company Ltd**. In reference, please put your name. Please send an email to info@princepsdance.uk once you have made a payment for confirmation of receipt.

- **Online via PayPal-** please note that payment via PayPal will incur an **additional charge of 3%** (Click on the relevant button below. You will be redirected to a PayPal page).



- **Card payments** from the following providers



2. Cancellation

2.1 Group Classes: once a single class is booked, there is no refund available for the drop-in option unless the class has been cancelled or postponed by the organiser.

2.1.1 If a block of group classes is booked, you may wish to cancel the booking prior to the 2nd lesson then 50% of the total price paid will be refunded via Bank transfer only. If the block of classes is to be cancelled after the 2nd lesson, no refund will be given. This applies to all group classes for children and adults.

2.1.2 If a block of classes is booked using a voucher/discount code/special offer, no refund or exchange is available once the payment has been made.

2.2 Princeps Juniors

2.1.3 The classes can be booked as drop in or per full term. Once a single class is booked, there is no refund available for the drop-in option unless the class has been cancelled or postponed by the organiser

2.1.4 If you signed up for a full term, please note that we do not offer refunds if your child misses any classes.

2.3 Private Lessons: You may change time/day of your private lesson by giving at least 24 hour notice for a single lesson and 48 hour notice for a double lesson (1.5 or 2 hours).



2.4 **24-48 hours cancellation policy for single and double lesson respectively:** Less than 24 hours notice will result in a **Cancellation Fee** equal to 100% of the lesson rate amount (if single lesson booked). Less than 48 hours notice will result in a **Cancellation Fee** equal to 100% of the lesson rate amount (if double lesson booked – 1.5 or 2hrs). “No shows” will also be charged 100% of the lesson rate amount.

2.5 Princes Dance Academy reserves the right to cancel any lessons/events in the event of severe illness or unforeseen circumstance. In the event that we need to cancel, a 100% refund will be sent to those who have already paid, and we will make best effort to reschedule that class/event for a later date. If a deposit was made for a private tuition/party, in the event of cancellation by Princes Dance Academy, a full refund will be given.

2.6 Private Event Cancellation: a 100% refund will be given 2 weeks (14 days) in the event of a cancellation. Any private event cancellation less than 14 days prior to the event will not receive a refund of the deposit (see 1.2).

3. Gift Vouchers

3.1 Vouchers are strictly non-refundable and cannot be exchanged.

3.2 Gift vouchers are valid for 3 months after purchase date. After that date, all the unused lessons will be lost.

3.3 Gift Vouchers ordered through our Website will be delivered by electronic means to the email address you specify at the time of order

3.3 Once a voucher has been redeemed by a customer, its remaining value cannot be reimbursed or transferred to another person.

3.4 The membership discount of 50% in Gold Voucher and FREE membership in Platinum Voucher can only be used once, for one person only.

3.5 You may change time/day of your booked private lesson by giving at least 24 hour notice for a single lesson and 48 hour notice for a double lesson. Should you cancel the lesson in less time than specified above, the full lesson will be deducted from your remaining voucher balance.

4. Offers and discounts

4.1 New user promo sign up to claim a free dance class

4.1.1 The offer to claim a free dance class is valid for new users of Princes Dance Academy only therefore it excludes any participants who have previously used services from Princes Dance Academy

4.1.2 The offer is valid for Absolute Beginners Ballroom and Latin class or Improvers Ballroom and Latin class only. The offer is not valid for any of the Crash Courses, Private Lessons or Children Classes

4.1.3 Please give us at least 24 hours notice of when you would like to join a class and then we will contact you. Please note, we only have a limited number of FREE class spaces in each lesson so book as early as you can to avoid disappointment

4.1.4 The offer is for a single person only who claimed the offer

4.1.5 The offer expires automatically within 2 weeks from signing up and if not attended, the free class entry will be lost. Once expired, the user will not be able to claim another offer.

4.1.6 The person must inform Princes Dance Academy once the offer has been claimed to register for a class of their choice.

4.1.7 Offer cannot be exchanged for any other services or money

4.2 Princes Dance Academy reserves the right to withdraw or modify any offer at any time, in its sole discretion, and without notice.

4.3 Subscribers discounts and offers are only available for current subscribers who were on the mailing list at the time of receipt of the newsletter. The offers can only be used once per subscriber.

4.4 Offers for Members of David Lloyd Leisure Clubs are limited to the active members only. Please note that offers will only apply on signing up to the full course. Absence on 2 consecutive dance classes without prior notice will result in termination of the offer.

5. Block Booking

5.1 Block booking refers to 4 consecutive classes for a specific course from the date of booking i.e. if you book a block for Thursday beginners classes, you will only be able to attend the 4 consecutive classes of that course. If you wish to join any other classes/courses, a separate charge will apply.

5.2 Private lessons

5.2.1 Payment for the block booking must be made in advance via Bank Transfer (see Bank details above)

5.2.2 The lessons from the block booking must be used within 3 months of purchase. After that date any unused lessons will be lost.

5.2.3 No refund and no exchange are available for block bookings of private lessons once the payment has been made.



6. Memberships

6.1 The Membership Contract

- 6.1.1 When you click to submit your application online, you are making an offer to subscribe to the Princeps Dance Company Ltd. Membership scheme which, if accepted by us, will result in a legally binding contract.
- 6.1.2 At the point of renewal of your membership, your renewal payment is confirmation of the continued acceptance of this contract. You may not transfer any of your rights under these terms and conditions to another person.

6.2 Online Application

- 6.2.1 For on line applications you will either have sight of a confirmation page or receive an email. If you have supplied your email address, acknowledgement that your application has been received and is being processed does not yet mean that the contract between us is formed.

6.3 Cancellations and Refunds

- 6.3.1 Your Princeps Membership is a rolling agreement which will automatically renew upon the anniversary of your application.
- 6.3.2 If you wish to cancel your membership, you must inform us of your intention to cancel a minimum of ten working days prior to the anniversary of your application. This notice should be provided directly to us, in writing by letter or an email.
- 6.3.3 No refunds will be provided once applications have been submitted and accepted.

7. Links to and From Other Sites

7.1 Any links to third party websites located on this Website are provided for your convenience only. We have not reviewed each third party website and have no responsibility for such third party websites or their content. We do not endorse the third party websites or make representations about them or any material contained in them. If you choose to access a third party website linked to from this Website, it is at your own risk.

7.2 If you would like to link to this Website, you may only do so on the basis that you link to, but do not replicate, any page on this Website, and subject to the following conditions:

- (a) you do not in any way imply that we are endorsing any services or products unless this has been specifically agreed with us;
- (b) you do not misrepresent your relationship with us or present any false information about us;
- (c) you do not link from a website that is not owned by you; and
- (d) your website does not contain content that is offensive, controversial, infringes any intellectual property rights or other rights of any other person or does not comply in any way with the law in the United Kingdom.

7.3 If you choose to link to our website in breach of the above you shall fully indemnify us for any loss or damage suffered as a result of your actions.

8. Disclaimer

8.1 We take all reasonable steps to ensure that the information on this Website is correct. However, we do not guarantee the correctness or completeness of material on this Website. We may make changes to the material on this Website at any time and without notice. The material on this Website may be out of date, or on rare occasions incorrect and we make no commitment to ensure that such material is correct or up to date.

8.2 The material at this Website is provided without any conditions or warranties of any kind. To the maximum extent permitted by law, we provide access and use of this website on the basis that we exclude all representations, warranties and conditions which but for these Terms may have effect in relation to this Website.

8.3 Any person who participates in dance classes provided by Princeps Dance Academy shall do so at his/her own risk. He/she shall assume all risk involved, including but not limited to all loss or stolen property, cost, claim, injury, damage, or liability sustained while participating. Princeps Dance Academy will not be held liable for any misfortune that may occur.



9. Exclusion of Liability

9.1 Neither we nor any other party (whether or not involved in producing, maintaining or delivering this Website), shall be liable or responsible for any kind of loss or damage that may result to you or a third party as a result of your or their use of our website. This exclusion shall include servicing or repair costs and, without limitation, any other direct, indirect or consequential loss, and whether in tort or contract or otherwise in connection with this Website.

9.2 Nothing in these Terms shall exclude or limit liability for (i) death or personal injury caused by negligence (as defined by the Unfair Contract Terms Act 1977); (ii) fraud; (iii) misrepresentation as to a fundamental matter; or (iv) any liability which cannot be excluded or limited under the law of the United Kingdom.

10. Governing Jurisdiction

This Legal Notice shall be governed by and construed in accordance with English law. Any dispute(s) arising in connection with this Legal Notice are subject to the exclusive jurisdiction of England and Wales.

